

Prices are higher, we can help



From the groceries we purchase to the cost of lumber, prices for goods and services are higher. And in the coming fall and winter months—when you use more natural gas for warmth and heat—you may notice an increase in your natural gas bill.

It's helpful to know that the cost you pay for natural gas is the cost Spire pays—*with no markup to you*. That's why managing your natural gas usage is the first step in managing your costs—because how much gas you use directly impacts your bill.

We understand any increase to bills can be a worry. But, we can help you keep costs down by:

- Showing you how to find the **cost of gas used** on your bill so you can manage your usage
- Sharing **tips** to help you save energy—and money
- Helping you access **special assistance programs** if you're struggling to pay your natural gas bill

What's driving the increase in prices?

Many factors are influencing the price increases of items and services we use.

Lately, natural gas prices have increased due to:

- **Recent international events** impacting the global supply of natural gas, meaning it costs more for Spire to purchase natural gas for our customers
- **Increased demand for natural gas due to hot summer months** – Natural gas is used to generate electricity to keep homes and businesses cool. So as temperatures rose during heat waves this summer, so did the demand for natural gas. Higher demand means rising natural gas costs
- **Inflation** – The U.S. and other countries around the world are experiencing a period of inflation, meaning the prices that individuals and companies pay for goods and services have increased during a period of high demand or limited supply

And to get the best possible prices for our customers, we continuously monitor the natural gas market and its fluctuating natural gas prices.

What costs go into my Spire bill?

There are three costs that factor into your bill:

- 1 Facilities charges**
The fixed amount of what you pay for Spire to deliver natural gas to you safely and efficiently each month. These fees include the cost to maintain and upgrade pipelines and other important infrastructure.
- 2 Current gas charges**
Cost of the amount of natural gas you use each month and a variable amount of Spire's delivery costs, based on your use
- 3 Taxes**
Collected and paid directly to the State of Alabama **with no markup by Spire**

The image shows a sample Spire natural gas bill for John and Jane Sample at 123 Main St. The bill is dated 09/20/22. Key information includes: Account number 1234567890, Residential Regular service, Due date 10/05/22, and Amount due \$58.60. The bill is divided into three main sections: Account summary, Gas usage history, and Summary of current charges.

Account summary

Service period (32 days)	08/19/22 - 09/20/22
Meter number	123456
Previous meter reading	1084
Present meter reading	1106
Previous balance	\$56.48
Payment received	-\$56.48
Balance forward	\$0.00
Current charges	\$58.60
Amount due	\$58.60

Gas usage history

Monthly usage measured in Therms

Month	Usage (Therms)
SEP	24
OCT	21
NOV	30
DEC	53
JAN	122
FEB	127
MAR	45
APR	26
MAY	22
JUN	24
JUL	21
AUG	21
SEP	22

22 CCF x 1.009856 BTU Factor = 22.2 Therms

Summary of current charges

Facilities charges	\$11.74
Natural gas charges	\$44.61
Taxes	\$2.25
Total current charges	\$58.60

Attention

Rebates help you save energy and money
We can help you save now and in the future. If you replace your old heat pump and upgrade to a natural gas furnace, you can get up to an \$800 rebate. Plus, you'll save money on your future winter heating bills. To apply for your rebate and start saving, visit [SpireEnergy.com/Rebates](https://www.spireenergy.com/rebates).

Paperless billing
Go paperless and reduce the clutter. Plus, get automatic alerts when your bill is ready.

AutoPay
Sign up for AutoPay and never worry about forgetting to pay your bill again. Easy and convenient.

Ways we can help

Steps to save you energy—and money

We're here to help you save energy—and money. Being aware of your energy use is an important step in managing your energy costs. And we have options to help you start saving even more:



Rebates

Our rebates make energy-efficient appliances more affordable.



Financing

Low-interest financing through Spire makes saving energy and money even easier.



Network of trusted natural gas contractors

We can help you find preferred natural gas contractors who offer services in your area.

Assistance is available

If you need assistance paying your natural gas bill, our dedicated team of community support specialists is here to help.



Help with federal and state funding programs

We help customers with limited incomes get connected with energy assistance.



Budget billing

Budget billing is designed to keep your bills consistent year-round, meaning that you'll know exactly what to expect each month.



Payment arrangements

For those who qualify, we offer multiple payment plan options to help you get your past-due balance back on track.

We're here to help

Whether you need help with energy savings or assistance, our dedicated team of community support specialists is here for you. Give us a call or learn more online.

800-292-4008 | SpireEnergy.com/Prices

